WordPress.org/support

Good example of an entry point for multiple audiences

Advanced users may jump to Documentation or Search for their specific topic,

New users are greeted with “Welcome to Support” and a section on how to get the most out of support.
Current example of a layout organized by learning topic.

“What you most need to know…” is at the top for quick access to common topics.
Current example of a dynamic topic search

User may search directly, filter by type, or browse by topic
Great example of organizing lesson topics by subject & providing quick start for multiple user types
After selecting a subject, users are presented with a question about what they would like to learn.

Viewing a lesson topic, there is a summary in the side bar giving an overview of what to expect in the lesson.

Progress may be tracked by the bar and number of points at the top.

Practice section where learners may reenforce their new skills.
Great example of providing multiple start points for learning

Starter Kits provide more guided experiences on common topics

Could be a way to help workshop organizers, ex: Onboarding New Users
Example of breaking down a larger lesson topic: Web Development

Broken into Intensive Programs / Paths (series of lessons) & Courses

Some topics include common follow-up lessons